

Hicksville Union Free School District

Annual Risk Assessment Update Pertaining to the Internal Controls of District Operations

June 2019

INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED UPON PROCEDURES

The Board of Education Hicksville Union Free School District

We have performed the procedures enumerated below, which were agreed to by the Hicksville Union Free School District (the "District"), solely to assist the District. This agreed upon procedures engagement was performed in accordance with auditing standards established by the American Institute of Certified Public Accountants and the applicable standards contained in Government Auditing Standards, issued by the Comptroller General of the United States. The sufficiency of these procedures is solely the responsibility of the specified users of the report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

We have updated our June 2018 Risk Assessment by performing certain internal audit procedures pertaining to the time period starting July 1, 2018 through June 30, 2019. The updated Risk Assessment and related internal audit plan concentrates on the following key internal control areas:

- Governance and Planning
- Budget Development
- Accounting and Reporting
- Revenue and Cash Management
- Grants
- Payroll
- Human Resources
- Benefits
- Purchasing and Related Expenditures
- Facilities/Capital Projects

- Fixed Assets
- Food Service
- Extraclassroom Activity Fund
- Information Systems
- Student Data Management
- Pupil Personnel Services
- Transportation
- Security and Safety
- Cyber Security

We are available to discuss this report with the Board of Education or others within the District at your convenience.

Our engagement is limited in scope and will be confined to our agreed-upon procedures. We will not be conducting an audit or review of the district's financial statements and therefore we will not express an opinion or any other form of assurance on them.

At the end of our engagement, we will present the results of applying the agreed-upon procedures in the form of our findings in a report. Our report should be used only for the intent of the original users of this report and will include a statement indicating that had we performed additional procedures, other matters might have come to our attention that would have been reported to you. As such, using this report for anything other than the original intent of the agreed-upon procedures could mislead the readers. You must notify us immediately if the original users of the report change.

Very truly yours,

Nawrocki Smith LLP June 26, 2019



Hicksville Union Free School District

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June 2019

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Risk Assessment Overview

This Risk Assessment report provides a presentation of our view of the school district's risk pertaining to its financial operations. It gives the District's administration the information necessary to help optimize its overall performance. The report identifies, expresses, and prioritizes the key program risks so that the District's administration can focus on those areas most critical to its success. This analysis is used to define the District's risk profile. It will provide an overview of the risks facing the District's operations.

In accordance with the laws of New York, 2005, Chapter 263, all school districts and BOCES were required to establish an internal audit function no later than July 1, 2006 and be in operation no later than December 31, 2006. This function should include, at a minimum, development of a risk assessment of district operations, including but not limited to:

- a review of financial policies, procedures and practices
- an annual review and update of such risk assessment
- annual testing and evaluation of one or more areas of the District's internal controls
- preparation of reports which analyze significant risk assessment findings
- recommended changes for strengthening controls and reducing identified risk; and specifying time frames for implementation of such recommendations

Pursuant to Section 170.12 – Regulations of the Commissioner of Education – School District Financial Accountability, each school district must prepare a corrective action plan, approved by the Board of Education in response to findings to final reports issued by the internal auditor. This plan should include expected dates of implementation and should be filed with the New York State Education Department.

Internal Audit Objectives

The objectives of our engagement are as follows:

- develop an understanding of the critical business processes of the District within each functional area
- identify and qualify risks based on the understanding of the business processes and stated business rules
- identify stated controls that are currently in place to address those risks and ascertain if they are operating effectively
- recommend improvements in internal controls

Scope and Methodology

The Board of Education has engaged Nawrocki Smith as the District's internal auditor. In compliance with New York State Laws, we have performed an annual update to the District risk assessment with respect to policies, procedures, and internal controls pertaining to District operations. The procedures applicable to the annual update of the District's risk assessment were performed during the fiscal year ending June 2019 and were carried out in order to determine an internal audit plan for fiscal year 2019/2020 and thereafter. This risk assessment will be updated annually to reflect any changes in the current control environment and the existing internal audit plan.

Our risk assessment consisted of the following methodology:

- Perform interviews of Administration and other appropriate personnel
- Document procedures within key Functional Areas
- Identify key controls and perform audit tests of those controls
- Assess effectiveness of the key controls
- Identification and review of organization structure
- Analysis of risks that are a threat to the achievement of objectives
- Create a risk profile and internal audit plan

In addition to the above procedures, we have also evaluated and considered the following within our overall risk assessment:

- District policies and procedures
- Recent focus of State Comptroller Audits
- Board of Education/Audit Committee Meetings
- Materiality to Financial Statements
- Changes in management or key personnel
- Financial reports provided to the Board
- External auditor management letters
- District corrective action plans
- Organizational chart and job descriptions

Internal Audit Risk Assessment Update Summary

We have analyzed nineteen (19) Business Process areas within the District and have developed an internal audit plan based upon our assessment of each area. Each of the nineteen (19) Business Processes contains multiple categories for which an extensive cycle analysis will be performed during the proposed time period noted within the risk rating and internal audit plan. The plan as presented will be revised each year based upon the annual risk assessment update and events/requests that occur during the year which impact the priority of future internal audit services.

The results of our update risk assessment are summarized below and, in the table, presented on pages 5 through 6. We have utilized a "Low," "Moderate," and "High" control risk rating assessment scale of the District.

Current Year Rating

Rating	<u>Cou</u>	<u>nt</u>
High	-	0.00%
Moderate	11	13.25%
Low	72	86.75%
N/A	-	0.00%
Total	83	100.00%

Changes from Prior Year

Category (*)	Cour	nt
"High" to "Low"	-	0.00%
"High" to "Moderate"	-	0.00%
"Moderate" to "Low"	5	71.43%
"Low" to "Moderate"	2	28.57%
"Moderate" to "High"	-	0.00%
Total	7	100.00%

^(*) Refer to pages 5 through 6 for business process rating changes.

- The June 2019 risk assessment update contains no current year recommendations.
- The June 2018 risk assessment update report contained seven (7) recommendations:

Status of Prior Year	<u>Complete</u>	In-Process	Not Complete	<u>Total</u>
# of Recommendations	2	5	-	7

We have summarized below our work plan for the 2019/2020 fiscal year:

Cycle Review:

Pupil Personnel Services

Other 2019/2020 Planned Internal Audit Services:

- Key Control/Other Testing (See "T" categories on Pages 5-6)
- External Audit Corrective Action Plan Monitoring
- Accounting and Reporting Cycle Recommendations Follow-Up
- Quarterly Internal Audit Status Reports
- Annual Risk Assessment Update as of June 2020
- Other Internal Audit Services at the Request of the District/BOE

Risk Rating and Internal Audit Plan

√ = Internal Audit Services Provided
 ★ = Business Cycle Review Complete
 X = Proposed Business Cycle Review
 T = Limited Testing of Business Process

			RISK			YEAR OF SERVICE				
	Business Process	Business Process Categories	Inherent		Control		19-20	20-21	Subsequent Years	
				17-18	18-19					
1 (Governance	Governance and Control Environment	H	\mathbf{M}	L				X	
$\frac{1}{a}$	and Planning	Required Policies and Procedures	H	L	L				X	
2	Budget	Budget Development	H	\mathbf{L}	L				X	
$\frac{2}{D}$	<u>Development</u>	Budget Monitoring and Reporting	H	\mathbf{L}	L		T		X	
	Accounting	Financial Accounting and Reporting	H	L	L		T	X	X	
<u>3</u>	<u>and</u>	External/Internal/Claims Auditing	H	L	L			X	X	
	Reporting	Fund Balance Management	Н	\mathbf{L}	L	$\sqrt{}$		X	X	
					1					
		Real Property Tax	M	L	L	*			X	
		State Aid	H	L	L	*			X	
		Out of District Tuition/Reimbursable Expenses	M	L	L	*	T		X	
		Use of Facilities	L	L	L	*			X	
_	Revenue and	Donations	M	L	L	*			X	
4	<u>Cash</u>	Vending Machines	H	L	L	*			X	
<u>N</u>	<u>Management</u>	Cash Receipts	H	M	L	*	T	X	X	
		Cash/Investment Management	H	L	L	*		X	X	
		Petty Cash	L	L	L	*			X	
		Bank Reconciliations	H	L	L	*	T	X	X	
		Online Banking	H	L	L	*		X	X	
	ı				-	I A		1		
		General Processing	H	L	L	*			X	
_		Grant Application	M	L	L	*			X	
<u>5</u>	<u>Grants</u>	Expenditures and Allowable Costs	Н	L	L	*			X	
		Cash Management	M	L	L	*			X	
Reporting and Monitoring H L L X										
		Payroll Disbursements	Н	L	L	*		X	X	
		Overtime Payments	H	L	L	*		Λ	X	
<u>6</u>	Payroll	Payroll Accounting and Reporting	Н	L	L	*			X	
<u> </u>	1 ayı on	Payroll Tax Filings	Н	L	L	*			X	
		Payroll Reconciliation	H	L	L	*			X	
		1 dyron reconcination	- 11	L					21	
		Employment Requisition/Hiring	Н	M	L	*				
	Human	Personnel Evaluation	H	L	L	*				
7	Resources	Employee Attendance	H	L	L	*				
		Termination	Н	L	L	*				
		Eligibility	H	L	L	*			X	
0	Donof!!4~	Benefit Calculations	H	L	L	*			X	
8	Benefits	Patient Protection and Affordable Care Act	H	L	L	*			X	
		Retiree Benefits	H	L	L	*			X	
		Purchase Order System/Vendor Database	H	L	L	*			X	
	Purchasing	Purchasing Process	H	\mathbf{L}	L	*		X	X	
	and Related	Payment Processing	H	\mathbf{L}	L	*		X	X	
<u>E</u>	<u>Expenditures</u>	Employee Reimbursements	H	\mathbf{L}	L	*			X	
		Credit Cards	H	L	L	*			X	

			RISK		YEAR OF SERV			ICE		
	Business Process	Business Process Categories	Inherent		Con	trol	Prior Years	19-20	20-21	Subsequent Years
					17-18	18-19				
	E9141/	Facilities Maintenance and Work Orders	Н		L	L	*			X
10	<u>Facilities/</u>	Capital Project Planning and Monitoring	M		L	L	*			X
<u>10</u>	<u>Capital</u> <u>Projects</u>	Capital Project Funding and Payments	M		L	L	*			X
	Projects	Recordkeeping and Reporting	H		L	L	*			X
		Inventory/ Capitalization Policy	Н		L	L				X
<u>11</u>	Fixed Assets	Acquisition and Disposal	Н		L	L				X
		Inventory Process and Recordkeeping	H		L	L	$\sqrt{}$			X
		Sales Cycle and System	H		L	L	*			X
		Inventory and Purchasing	M		L	L	*			X
<u>12</u>	Food Service	Free and Reduced Meals	M		L	L	*			X
		Federal and State Reimbursement	M		L	L	*			X
		Financial Reporting and Monitoring	M		L	L	*			X
		General Controls	H		M	M	*			X
<u>13</u>	Extraclassroom	Revenue	H		L	L	*			X
	Activity Fund	Expenditures	M		L	M	*			X
		Reporting	H		L	L	*			X
		La			-				ı	
		Governance	H	H	L	L				X
	T 6 4	Network Security	Н		M	M		TD.		X
<u>14</u>	<u>Information</u>	Application Security	H		M	M		T		X
	<u>System</u>	Physical Security	H		M	M				X
		Inventory	H H		L	L L				X X
		Disaster Recovery	н		L	L				Λ
		Registration and Enrollment	Н		L	L			l	X
<u>15</u>	Student Data	Student Attendance	Н		L	L				X
<u>15</u>	Management	Student Attendance Student Performance	Н		L	L				X
		Student i criormanee	- 11		L	L				21
		Budgeting and Planning	M		M	M	*	X		X
	Pupil Personnel	STAC Reimbursement	M	i	M	M	*	X		X
<u>16</u>	Services	Medicaid Reimbursement	M	i	M	M	*	X		X
		RFP and Contracts	Н		L	L	*	X		X
		Fleet Inventory and Maintenance	Н		L	L	*			X
		Bus Routing and Planning	Н		L	L	*			X
<u>17</u>	Transportation	Labor and Supervision	Н		L	M	*			X
		Contract Management	Н		M	L	*	T		X
		State Aid	Н		L	L	*			X
		Plan Development and Strategy	H		L	L				X
<u>18</u>	Safety and	Building Access and Security System	H		L	L				X
10	Security	Compliance and Incident Reporting	H		L	L				X
		Safety and Security Monitoring	H		L	L				X
		General Controls	H		L	L	*			X
<u>19</u>	Cyber Security	Information & Asset Security	H		M	M	*			X
12	Sinci Security	Vulnerability Assessment	H		M	M				X
		Incident Response & Recovery	H		M	L	*		<u> </u>	X

<u>Inherent Risk</u> - Inherent risk is the risk of a material misstatement in the un-audited information assuming the absence of internal controls procedures.

<u>Control Risk</u> - Control risk is the risk that a material misstatement in the un-audited information will not be detected and corrected by the management's internal control procedures on a timely basis.

Risk Assessment Observations and Recommendations

Current Year Observations and Recommendations

No recommendation at this time.

Status of Prior Year Recommendations

We have performed follow-up internal audit services applicable to our previously issued risk assessment update report dated June 2018. The services we performed included observing and evaluating the implementation status of the District's action plan in respect to our risk assessment recommendations.

The June 2018 risk assessment update report contains seven (7) recommendations. The District has completed or taken action on the seven (7) recommendations as follows:

Business Process	Complete	In-Process	Not Complete	Total
Benefits	-	1	-	1
Transportation	1	-	-	1
Information Systems	-	1	-	1
Cyber Security	1	3	-	4
Total	2	5	0	7

Benefits

- 1. We noted that the Accounting Department receives retiree health insurance contributions in the mail and records the payment into nVision. A copy of the check is forwarded to the Benefits Administrator to log into an Access database used for billing. Only the check number and amount are included in the Access database, and therefore, we could not trace payments as recorded in the Access database to cash receipts recorded in nVision.
 - ➤ We recommend that the Benefits Administrator include the nVision cash receipt numbers in the Access database to use during the reconciliation of the information to cash receipts entered into nVision. This will ensure that all insurance contributions remitted are accurately reflected in the accounting records.

Status at June 30, 2019: In process. The District is in the process of reviewing procedures to implement this recommendation. NS will work with the District to assist in the implementation of this recommendation in 2019/2020.

Transportation

- 2. Upon discussion, we noted that when a route includes student drop off at multiple locations, the driver will check for sleeping children at the end of the route after students are dropped off at the last location, rather than at each location.
 - ➤ While this procedure is in compliance with District policies and NYSED regulations, the District should consider a check for sleeping children after drop off at each school location to minimize disruption in the event a student remains in the vehicle after their designated drop off location.
 - ➤ We also recommend that the Director of Transportation review routes to ensure there is sufficient time for the vehicle to be checked for sleeping children.

Status at June 30, 2019: Complete. The District reviews policies and procedures with the transportation company on an annual basis. The bus company has equipment installed in all vehicles to require drivers to check for sleeping children after the ignition is turned off.

Information Systems

- 3. We noted nVision users who were no longer active employees of the District. This may increase the risk of unauthorized access to the financial management system.
 - We recommend that the District perform a review of the nVision users on at least an annual basis. This will enhance the controls over the financial management system and limit unauthorized access. The District was notified and has since inactivated the user accounts identified.

Status at June 30, 2019. In process. The District utilizes identity automation to deactivate accounts when students or employees are no longer with the District. This has been implemented with PowerSchool and will be rolled out to nVision in the 2019/2020 school year.

Cyber Security

- 4. We noted that the District has not adopted an Information Security Breach and Notification Policy which should address identifying confidential information including student data, employees responsible for checking for breaches, how often inspection is to be performed and the employee to be notified in the event of such breach. This policy is required by State Technology Law §208.
 - ➤ We recommend that the District consider developing the above-mentioned policy to ensure that procedures in place are formally documented and to ensure that incidents are resolved consistently.

Status at June 30, 2019: Complete. This policy was adopted at the July 1, 2019 Board of Education meeting.

5. It was noted that the District has not developed a formal computer controls procedure which should address segregation of duties, passwords and permissions, remote access, schedule of data backups and backup restoration testing, etc. However, it should be noted that procedures are in place that cover these areas and some of these procedures are in the process of being revised.

➤ We recommend that the District consider developing a computer controls procedure to formally document the procedures currently in place. A strong procedure defines appropriate segregation of duties, password policies that are consistent for all users, schedules and documentation for backups and restoration testing, protocol for granting permissions and remote access, etc.

Status at June 30, 2019. In process. The District is in the process of drafting procedures to implement this recommendation. NS will work with the District to assist in the implementation of this recommendation in 2019/2020.

- 6. We noted that there were three (3) assets included in the inventory listing that were marked for disposal and one (1) inventory item in use that could not be located. In addition, we noted the asset tag for two (2) items did not match the inventory listing.
 - We recommend that the Information Technology Department perform an observation to identify equipment that is in use by the District but not included in the inventory report. This will ensure that the technology inventory report is accurate.

Status at June 30, 2019. In process. The District has not yet performed a full observation of IT equipment, but the Technicians will review items while in the field to determine accuracy of location information. Due to planned construction, this observation is scheduled for the 2020/2021 year.

7. We noted that the District does not require users to sign an acceptable use agreement before access is granted to the network. An acceptable use agreement documents that the user understands and will comply with the terms related to use of District equipment.

We also noted that the District's applications contained active accounts for employees that were no longer with the District as follows:

- Active Directory one hundred and twenty-nine (129) accounts
- District email one hundred and fifty-eight (158) accounts
- IEP Direct thirty (30) accounts
- We recommend that the District develop a standard Acceptable Use Agreement for all users to sign before access to the network is granted. Only those users who have signed the agreement should be granted access to the system. The agreement should address staff and student responsibility, access to the system, district liability, system security, privacy, etc. This procedure may be incorporated into the hiring process. In addition, all users should sign an agreement each year to renew access. The District may consider an electronic agreement that could be automated with the log-in process.
- > The District should also consider developing a standard procedure for the Human Resource Department and/or Business Office to notify the Information Technology Department of user accounts that must be deactivated as a result of termination of employment, completion of a contract or other separation from the District. This will also provide formal documentation of changes and enhance the controls over the active directory.

Status at June 30, 2019: In process. The District is in the process of implementing identity automation to identify inactive accounts.

Exhibits

Exhibit I History of Internal Audit Reports Issued

Exhibit II Internal Audit Plan for 2019/2020

Hicksville Union Free School District Internal Audit - Nawrocki Smith History of Internal Audit Reports Issued July 2006 through June 2019

	1	1											
	06/07	<u>07/08</u>	08/09	<u>09/10</u>	<u>10/11</u>	11/12	12/13	13/14	14/15	<u>15/16</u>	<u>16/17</u>	<u>17/18</u>	<u>18/19</u>
Cycles:													
Human Resources		X											X
Payroll		X							X				Λ
Purchasing		X							Λ				
Revenue and Cash Management		Λ	X										
Food Service			Λ	X									
				Λ	37								
ECAF					X	*7							
Grants						X							
Facilities/Capital Projects							X						
Pupil Personnel Services								X					
Benefits										X			
Transportation											X		
Cybersecurity												X	
Key Control Testing:													
Bank Reconciliation	X	X		X	X	X	X	X	X	X	X	X	X
Budget Transfer	X	X	X	X	X	X	X	X	X	X	X	X	X
Cash Disbursement	X		X	X	X	X			X		X	X	
Cash Receipt	X	X		X	X	X		X	X	X		X	
Credit Cards								X					
Employee Attendance													
Extraclassroom Activity Funds-Cash Receipts													X
Extraclassroom Activity Funds-Cash Disbursements													X
Fixed Asset			X	X									
Food Service					X								
Journal Entries	X	X	X		X	X	X	X	X	X	X	X	X
Payroll Disbursement				X			X						
Purchasing Process							X						
User Permissions											X		
Other Internal Audit Services:													
Corrective Action			X	X		X	X						
Prior Year Cycle Follow-Up			X	X	X	X	X	X	X	X	X	X	X
Risk Assessment	X	X	X	X	X	X	X	X	X	X	X	X	X

Hicksville Union Free School District

Nawrocki Smith - Internal Audit

2019/2020 INTERNAL AUDIT PLAN

(Based upon June 2019 Risk Assessment Update)

2019/2020 Cycle Review

Status

• Pupil Personnel Services

Planned for Sept '19

2019/2020 Key Control Monitoring

Status

Bank Reconciliation
Out of District Tuition
Cash Receipts
NVision User Permissions
Journal Entries
Budget Transfers
Transportation Contracts

Planned for Feb '20 Planned for Feb '20 Planned for Feb '20 Planned for April '20 Planned for April '20 Planned for April '20 Planned for April '20

Additional Internal Audit Services

Status

Risk Assessment Update as of June 2019
Human Resources Cycle - Follow Up
Corrective Action Monitoring
Issue Quarterly Status Reports

Draft Complete
Planned for May '20
Planned for May '20
Quarterly

• Annual Risk Assessment Update as of June 2020

Planned for May '20 As Requested

Other Internal Audit Services at the Request of the District

Tentative On-Site Internal Audit Schedule

September 4th
October 10th
November 14th
December 12th
January 8th
February 4th
March 10th
April 7th
May 13th
June 11th